

DOOR WARRANTY



CARE & MAINTENANCE

When You Get Your Door

Doors should be stored dry and flat using no less than three battens, spaced across the lengths or full width of the doors for support.

Finishing/Painting

Prior to hanging, the surface of the door must be coated immediately with a protective undercoat. All surfaces of the door must be coated at the same time to prevent moisture imbalance – do not coat one side of the door only.

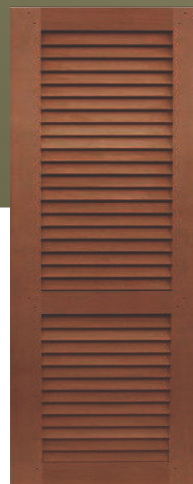
** Note:*

It is important that end grain on the top and bottom edges of the door are fully sealed, as this is where the moisture can most easily enter the door.

Once the undercoat is applied, follow the manufacturer's instructions for the paint or varnish process.

Doors that are finished in a solid paint colour should be painted in light reflective colours. Dark colours should be avoided and if used may void the warranty. Both faces should be painted in similar colours. We do not recommend high gloss paint finishes.

Natural variation in colour, texture or grain pattern of timber are not considered a defect. Show-through of components shall not be considered a defect. Trimming the door more than 5mm may void the warranty.

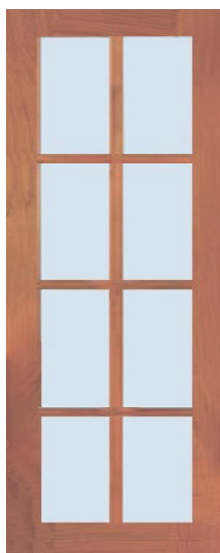


WARRANTY

Congratulations! You have bought a quality door which thanks to its construction, will ensure many years of trouble-free service.

Your door comes with a two-year limited warranty, in the event that there is any defect in the product, arising from manufactures fault or a failure in materials, we will immediately replace the door. For small defects it may be decided to repair the door.

No liability can be accepted for any consequential costs such as painting, storage, installation, etc. For this warranty to be valid, the above storage, installation and finishing guidelines must be followed.



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Pictures of doors provided are a guide to colour and not a guarantee that all doors are the same. As we are dealing with a natural product it is expected that the doors will have colour variation. Colour variation, solid knots or grain variation are natural characteristics of timber and as such are not considered defects.

